## Research GenAl

Situating Generative AI in the Scholarly Economy



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### **Overview**

- 1.Research GenAl (RGAI) as an emergent GenAl category/market
- 2. Situating RGAI within the scholarly economy and ongoing platformisation and automation of academic work
- 3.Approaching RGAI tools as sociotechnical systems: exploring Consensus and Writefull



## 1. Research GenAl as an emergent market

- ChatGPT
- Consensus
- Elicit
- Perplexity
- IrisAl
- Scholarcy
- Scite
- SciSpace
- Writefull
- Plus more...





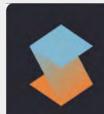


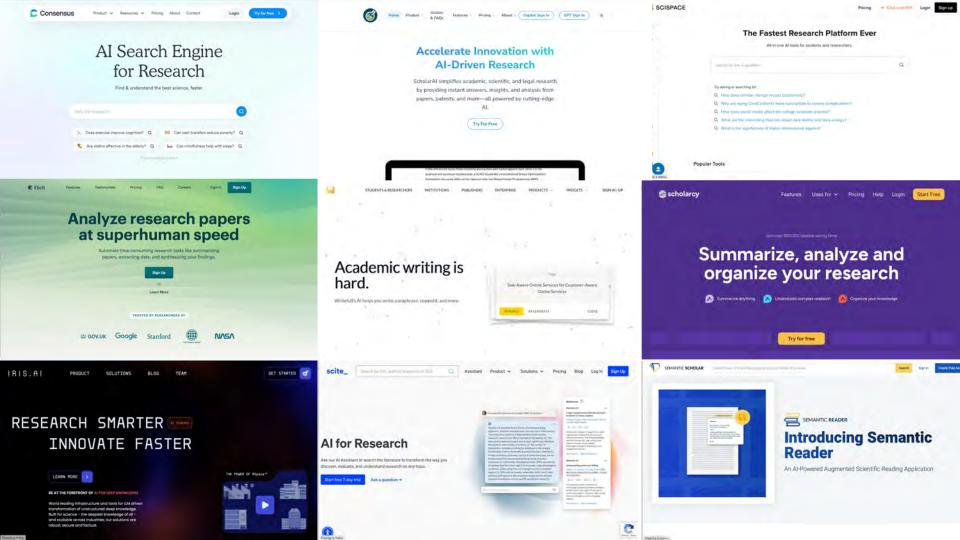














## What's interesting about RGAI?

#### RGAI tools are

- generally overlooked in (current) institutional and publisher policies
- being adopted in context of experimentation, uncertainty, and controversy
- becoming embedded within digital infrastructures and entangled with human practices (cultures of use)
- bound up in ongoing processes of platformisation and automation of academic/scholarly work
- an emergent player within the "scholarly economy"



## RGAI and the scholarly economy

- The "scholarly economy" (e.g., Goldenfein & Griffin, 2022; Hyland, 2023)
- "platform capitalism" reshaping universities and academic research (Mirowski 2018; Mirowski 2023).
- Google Scholar, academia.edu, and ResearchGate roles in mediating academic research discovery, dissemination, and citation practices (e.g., Goldenfein & Griffin, 2022; Darvin, 2022)
- RGAI platforms contributing to the growth and complexity of automation and platformisation of scholarly research and publishing:
  - freemium pricing models
  - endorsement and promotion by academic AI "thought leaders"
  - inclusion on lists of recommended research tools developed by university libraries



# Research on GenAl and academic publishing: the current state of play

- Most research on GenAl and academic publishing/research focuses on technological limitations, risks of bias, lack of transparency, etc. (e.g., Bell, 2023; Oduoye et al., 2023)
- Limited research addressing ongoing automation and platformisation of academic research and publishing (Watermeyer et al., 2023)



# Approaching RGAI as sociotechnical systems

- What's missing?: Understanding/approaching (Research)
  GenAl tools as "communicative Al" (Hepp et al., 2023) and
  as sociotechnical systems embedded within and contributing
  to a scholarly economy
- Walkthrough method (Light, Burgess & Duguay, 2016) as a way of approaching RGAI tools as sociotechnical systems
  - Environment of expected use: vision, operating model and governance
  - Technical walkthrough: registration and entry, everyday use (functionality and affordances), app suspension closure and leaving

### Comparison walkthrough of 2 RGAI tools



#### Consensus

- Focus: Search and discovery
- Founded: 2019



### Writefull

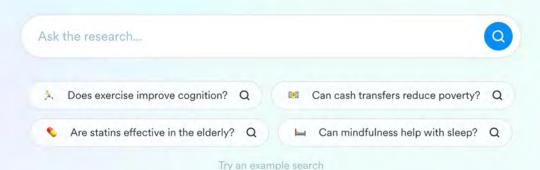
- Focus: Academic writing
- Founded: 2014

- 1. Landing pages
- 2. Functionalities/affordances
- 3. Governance models



## AI Search Engine for Research

Find & understand the best science, faster.



About

Used by researchers at the world's top institutes

Northwestern University PRINCETON UNIVERSITY









McKinsey&Company

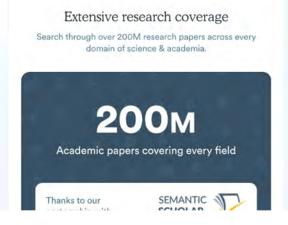






### Why Consensus?

Consensus responsibly uses AI to help you conduct research faster.





## Academic writing is hard.

Writefull's AI helps you write, paraphrase, copyedit, and more.

G



Your software is absolutely fantastic and has been giving me a lot of help during my thesis writing!



Yifei Hu

Major in Al, Monash University As a non-native English speaker, I should edit my writing carefully. I use many apps to do so. Writefull spots mistakes others do not . Incredible.



Andrea Beltran Lizarazo

PhD student in Sociology, Boston University

It is clearly designed for researchers by researchers! I have used other more generic proofreading software as well, but it is really clearly calibrated for academic writing!







Product ^

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#### Product

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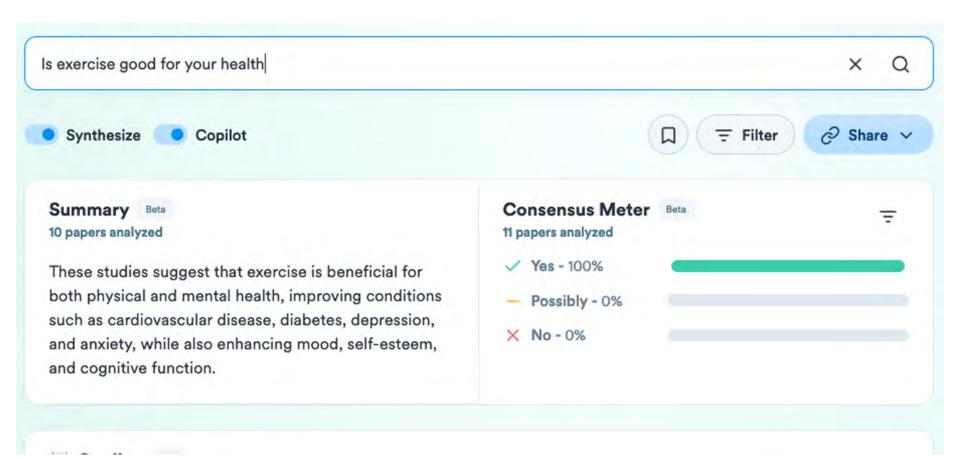
Q Start a new search

New features

Consensus Copilot

Consensus Meter

Our API





WIDGETS V

SIGN IN

#### Writefull for Word

Use the best academic language feedback and writing widgets in Word.

#### Writefull for Overleaf

Get the best scientific language feedback and features, within Overleaf.

#### Writefull Revise

Use Writefull Revise to quickly improve your text!

#### Writefull Cite

Use Writefull Cite to make sure you're not missing citations!



#### SIGN IN / UP



#### **Title Generator**

Enter your abstract and get a title.



#### **Abstract Generator**

Enter your text and get an abstract.



#### Paraphraser

Enter an academic sentence and have it rephrased.



#### Academizer

Enter an informal sentence and get an academic rewrite.



#### Language Search

Write each sentence with confidence.



#### Sentence Palette

Browse phrases and connectors for each section in your paper.



#### A Writefull X

If we don't validate this approach, we keep doing research that might be crap. **Academize** 

🗋 Сору

Without validation of this approach, we continue to do research that is deemed to be merely flawed.

🖺 Сору

If this approach is not validated, research that might be a bit ad hoc continues to be conducted.

🗋 Сору

If this approach is not validated, we continue to do research that may be ineffective.

#### Our vision & mission

Our mission is to make the world's expert knowledge discoverable and consumable. Searching for scientific research has long been a painful process, no matter your background. If used thoughtfully, carefully, and elegantly, we believe AI can change this equation.

Whether you are a lifelong researcher or an everyday consumer, we aim to be your go-to source in the search for expert knowledge.

And we're just getting started.





#### Our story

Christian and I are former D1 athlete teammates from the families of professors, scientists, and teachers. We deeply love and appreciate the value of consuming evidence-based content. However, it felt inaccessible to us, we didn't have the skills (or the attention span) to find and process the information with traditional academic tools.

We wanted to build a product that would allow anyone to engage with and consume the best sources of data on the planet. A product that would democratize access to science.

- Eric Olson, co-founder

# Writefull is Al for research writing.

Writefull offers **Al-based language feedback, writing widgets, and big data insights** to help authors and copy editors improve their texts.

Brought to you by a team of researchers in linguistics and AI, Writefull uses the latest techniques to enhance technical and academic writing.

Made with vin the Netherlands, Spain, and the UK.

**CONTACT US** 



## Where to from here?

- In-depth walkthroughs of RGAI platforms
- Cultures of use (survey/ethnographic research)
- Developing an RGAI Index for use by individuals/institutions

## **RGAI Index pretotype**

Environmental Scan					Walkthrough & Technical testing			
Company Name	Organisation Type	Business Model	Intended Users	Transparency	Functionality	Source Data	Automation Level	Accessibility
Grammarly	Inc.	Freemium	Writers	Documentation	Text improvement suggestions		-2-	<b>8</b> 6
				Technical Openness	Style and tone adjustments	"Vast amount of literature", & user data to be investigated	-2-	<b>8</b> 6
					Corporate voice		-2-	<b>@</b> ⑤
Elicit	Inc.	Freemium	Researchers	Documentation  O  Technical Openness	Summarise papers	Semantic scholar database to be investigated	-0-	(9)(S)
					Search for papers		-3-	<b>8300</b>
					Extract concepts across papers		-0-	<b>®</b> ©
					Talk to paper		-0-	<b>8</b> S



