



PARTICIPANT INFORMATION FOR QUT RESEARCH PROJECT
– Survey –

Empowering culturally and linguistically diverse (CALD) communities in disasters
QUT Ethics Approval Number 7046

Research team

Dr Jenny Hou	jenny.hou@qut.edu.au	Phone: 3138 8547
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Why is the study being conducted?

Recent research shows that culturally and linguistically diverse (CALD) communities face significant systematic challenges when accessing information, resources, and tools, for disaster risk reduction and resilience building. This project aims to understand cultural, communicative, and process challenges, and use the findings to develop a communication framework appropriate for CALD communities that will support and inform a more coordinated and effective approach to community resilience building efforts.

According to the definition by Queensland Department of Children, Youth Justice and Multicultural Affairs, CALD communities generally refer to Queensland's cultural groups other than the English-speaking Anglo-Saxon majority. Typically, this umbrella term includes refugees, migrants, ethnic minorities, asylum seekers, Indigenous people, distinct cultural groups such as Australian South Sea Islanders, and representatives from small transient populations not included in the official census data.

You are invited to participate in this research project because you have been identified as a member of the CALD community. Your background, experience, and understanding of the Australian environment, system, and culture, are valuable to this project. We would like to hear your authentic voices about this research topic.

What does participation involve?

Participation will involve completing a 22 item survey that will take approximately 15 minutes of your time.

Questions will include:

- Who do you go to for information about disasters in your area?
- What types of things would you like to know about disasters?
- What social media do you use?

Your participation in this research project is entirely voluntary. If you agree to participate you do not have to complete any question(s) you are uncomfortable answering. Your decision to participate or not participate will in no way impact upon your current or future relationship with QUT (for example

your grades). If you do agree to participate you can withdraw from the research project during your participation without comment or penalty. However, as the survey does not request any personal identifying information, once it has been submitted it will not be possible to withdraw.

You will be able to review your responses before submitting and save a copy of your responses after submitting the survey.

What are the possible benefits for me if I take part?

It is expected that this research project will not directly benefit you. The outcomes of the research, however, may benefit your community. You can request a brief summary of the outcomes of the study by contacting jenny.hou@qut.edu.au.

If you take part in the research you have the opportunity to enter a prize draw to win digital giftcards.

Please note the opening date for entries is 21st October 2024, the closing date for entries is 5pm 3rd November 2024, and the prizes are:

- 1st prize: \$500 Digital Mastercard Giftcard
- 2 x Runner-up prizes: \$250 Digital Mastercard Giftcard

The Terms and Conditions of the prize draw can be located at:

<https://survey.qut.edu.au/survey-data/67/67667/media/62/6254.pdf>

You must be over 18 and have an Australian mobile telephone number to be eligible for the prize draw. Prizes will be drawn at QUT on 6 November, 2024.

If you wish to be entered into the prize draw you will be asked to acknowledge the terms and conditions of the draw. To protect your anonymity associated with your survey responses, you will be taken to a different page to enter your name, email address and/or contact information. Your identifying information will be used for the purposes of the prize draw only.

What are the possible risks for me if I take part?

There are no risks beyond normal day-to-day living associated with your participation in this research project.

QUT provides for limited free psychology, family therapy or counselling services for research participants of QUT research projects who may experience discomfort or distress as a result of their participation in the research. Should you wish to access this service please call the Clinic Receptionist on **07 3138 0999** (Monday–Friday only 9am–5pm), QUT Psychology and Counselling Clinic, 44 Musk Avenue, Kelvin Grove, and indicate that you are a research participant. Alternatively, Lifeline provides access to online, phone or face-to-face support, call **13 11 14** for 24 hour telephone crisis support. If you are aged up to 25, you can also call the Kids Helpline on **1800 551 800**.

What about privacy and confidentiality?

All survey comments and responses are anonymous i.e. it will not be possible to identify you at any stage of the research, unless you include personal identifying information in one of your responses. The survey does not require personal information to be submitted.

Personal information collected as part of the prize draw will be stored separately from survey responses and any data collected as part of this research project will be stored securely as per QUT's

Management of research data policy. Data will be stored for a minimum of 5 years, and can be disclosed if it is to protect you or others from harm, if specifically required by law, or if a regulatory or monitoring body such as the ethics committee requests it.

The research project is funded by Queensland Reconstruction Authority (QRA) Queensland Resilience and Risk Reduction Fund 2021-22 and they will have access to the aggregate survey results obtained during the project.

How do I give my consent to participate?

The submission or return of the completed survey is accepted as an indication of your consent to participate in this research project.

What if I have questions about the research project?

If you have any questions or require further information please contact one of the listed researchers:

Associate Professor Jenny Hou	jenny.hou@qut.edu.au	Phone: 3138 8547
Professor Greg Hearn	g.hearn@qut.edu.au	Phone: 3138 0265
Professor Kim Johnston	kim.johnston@qut.edu.au	Phone: 3138 4089
Dr Kim Osman	kim.osman@qut.edu.au	Phone 3138 0800

What if I have a concern or complaint regarding the conduct of the research project?

QUT is committed to research integrity and the ethical conduct of research projects. If you wish to discuss the study with someone not directly involved, particularly in relation to matters concerning policies, information or complaints about the conduct of the study or your rights as a participant, you may contact the QUT Research Ethics Advisory Team on 07 3138 5123 or email humanethics@qut.edu.au.

Thank you for helping with this research project. Please print this sheet for your information.