

# SPEAKER PROFILES



*Lisa Scharoun*  
**Queensland University  
of Technology**

**Professor Lisa Scharoun** is the Head of School of the School of Design at Queensland University of Technology in Brisbane, Australia. Lisa is a multi-award winning teacher, researcher, designer and academic leader with expertise in transdisciplinary design education, tertiary education management, visual communication design, design for health and well-being and cross-cultural design research. With a range of leadership roles in design and higher education in USA, UK, China, Singapore and Australia, she specialises in transforming workplace cultures through building resilient, collaborative and highly effective teams. In all the roles she has held as a leader, teacher, researcher and designer; she strives to educate, foster and create innovative solutions to social issues in both the local and international community. A highly awarded teacher and researcher, Lisa and her team have received numerous national and international teaching awards including the QS Wharton Re-imagine Education Global Award and the Australian Award for University Teaching along with two Good Design Australia Awards for their research in Design and Health. Lisa continues to practice as a designer and has won many national and international prizes for her work. She was a top 10 finalist in the Bill and Melinda Gates “Records for Life” competition and was awarded the “Ease of Adding Information” prize for a design solution created to assist mothers in developing countries to remember to vaccinate their children.



*Tamsin Greulich Smith*  
**School of X**

**Tamsin**, a Fellow of the Royal Society for Public Health and pioneering member of DesignSingapore Council’s expert ‘Innovation by Design’ panel, has 20+ years of international experience in delivering change & transformation programmes, integrating human-centred design, risk communications, change leadership, and social innovation practices. A graduate of Imperial College of Science, Technology and Medicine she was the first jointly-funded post holder between the London Borough of Barnet Local Planning Authority and Barnet Health Authority, pioneering integrated care initiatives that addressed links between environment and health. Subsequently, working for the British Government’s Department of Health, she held responsibility for the UK’s longest running public health campaign, the Heartbeat Award. After relocating to Singapore, Tamsin founded and led the Smart Health Leadership Centre at the National University of Singapore’s Institute of Systems Science, where she taught digital leadership and health service transformation programmes. Tamsin established the Centre to assist stakeholders across the broad health ecosystem to transform the future experience of health through data, technology and innovation. Tamsin currently heads up the School of X at DesignSingapore Council, the national agency for the promotion of design. School of X is a real-world learning platform that brings people together to build human-centred design skills whilst tackling complex real-world, social impact focused challenges.



*Alvin Tan*  
**SG Enable**

As Head, Technology Catalyst at SG Enable, **Alvin** brings his strength in technology foresight to the Assistive Technology (AT) domain, and seeks to infuse a fresh perspective on the acceptance and use of AT in Singapore. He strongly believes in the potential of technology for social good, and aims to realise this potential through his role in SG Enable. Through technology, he seeks to empower persons with disabilities by enhancing their capabilities in technology use, and help persons with disabilities be more engaged with the society. Alvin holds a Bachelor’s degree in Computer Engineering from Nanyang Technological University.



*Jie Hong Liu*  
**Nanyang  
Polytechnic**

**Jie Hong** is an accomplished Senior Lecturer and serves as the Head of International Development at the School of Design & Media, Nanyang Polytechnic. With over 20 years of extensive experience in teaching and learning, she has established herself as a leading figure in her field. In recent years, Jie Hong has directed her expertise towards the domains of design thinking, human-centred design, service design, and cross-cultural design. Her passion lies in utilising these methodologies to tackle pressing societal challenges. To this end, she has collaborated with esteemed universities from Australia, Japan, Korea, and China (including Hong Kong and Taiwan), organizing numerous cross-cultural and multidisciplinary design workshops.

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*Danny Hills*  
**Federation University/  
APNA**

**Danny** is the Monitoring and Evaluation Manager at the Australian Primary Health Care Nurses Association (APNA) and concurrently works as a Professor of Nursing and Healthcare at Federation University Australia. Danny is a researcher, educator and author in health and aged services workforce, mental health and well-being and ageing. He has collaborated on cross-cultural design and health projects since 2016.



*Rebekah Cox*  
**Australian Primary  
Health Care Nurses  
Association**

**Rebekah** is the APNA Program Solutions Manager of the Transition to Practice program. Originally from New Zealand, Rebekah commenced her career and passion for primary health care in general practice. After completing a postgraduate certificate in primary health care, Rebekah moved to Melbourne where, after working in primary health care, she moved into various education and program roles with APNA. She is currently in the process of completing her Master of Public Health.



*Hwee Ting Liang*  
**Ministry of Health,  
Office of Healthcare  
Transformation**

**Hwee Ting Liang** is the Director at Ministry of Health, Office of Healthcare Transformation. She is an experienced communicator with a demonstrated history of working in the hospital & healthcare industry. Hwee Ting is skilled in Corporate Communications, Media Relations, Patient Experience and Advocacy, Quality Service Management and Investor Relations.



*Marcheline Chin*  
**National Council of Social  
Service Innovation Lab**

**Marcheline Chin** is the Assistant Director and Lead of Pumpkin Lab, National Council of Social Service Innovation Lab. NCSS's Pumpkin Lab was born in Singapore to catalyze innovation in social services, proposing design thinking as a method for revolutionizing the patient care experience.

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*Kate Sweetapple*  
**University of  
Technology Sydney**

**Kate Sweetapple** is a Professor and **Jacquie Lorber Kasunic** is an Associate Professor in the School of Design at UTS. They are experts in visualisation and social innovation design. Since 2014 they have collaborated on the design and development of online tools that enable people working in science, health, disability and aged care to make sense of complex information. Kate and Jacquie's most recent work demonstrates how co-designed visualisation tools can assist disability workers and in turn, improve the quality of life of the people they support.



*Jacquie Lorber  
Kasunic*  
**University of  
Technology Sydney**

**Kate Sweetapple** is a Professor and **Jacquie Lorber Kasunic** is an Associate Professor in the School of Design at UTS. They are experts in visualisation and social innovation design. Since 2014 they have collaborated on the design and development of online tools that enable people working in science, health, disability and aged care to make sense of complex information. Kate and Jacquie's most recent work demonstrates how co-designed visualisation tools can assist disability workers and in turn, improve the quality of life of the people they support.



*Raghu Gudur*  
**University of  
Canberra**

**Dr Gudur Raghavendra Reddy (Raghu)** a Sr. lecturer and course leader for the Bachelor of Interaction Design and Master of Design Strategies course at the School of Design, University of Canberra. He holds a PhD in Interaction Design from the Queensland University of Technology, a master's degree in visual communication from the Indian Institute of Technology, Bombay (IIT), and a professional 5-year diploma in fine arts. His research focuses on enhancing the accessibility of contemporary technological products for older individuals and people with diverse capabilities. In particular, he is keenly interested in designing for ubiquitous computing and ambient technologies that facilitate aging in place. Raghu's journey into teaching followed a wealth of experience in the industry and research fields. He has worked extensively with interactive multimedia, online distributed virtual environment games, and medical visualisation. Raghu indulges in his passion for Black & White photography when he's not engrossed in his professional pursuits, often embarking on travels to explore this artistic outlet.



*Vinod J Nair*  
**Taylor's University  
Malaysia**

**Vinod** is a Senior Lecturer at The Design School, Taylor's University, Malaysia. He is an educator, designer and photographer that has plied his trade in the industries of Mumbai, India and Kuala Lumpur, Malaysia. His current interest involves the research and revision of public school emblems in Malaysia and the creation of a standardised numberplate typeface for Malaysia's vehicles. As an educator, and his students have also worked on social design projects with community based organisations. One such project dealt with menstruation poverty among female refugees living in Malaysia.

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*Daphne Flynn*  
**Monash University**

**Professor Daphne Flynn** is Director of Design Health Collab, Monash Art, Design and Architecture's Health and Wellbeing lab. Daphne works to encourage collaboration with university researchers, industry partners and medical bodies. Joining Academia in 2015 after an international design career with companies including Philips, she draws on a broad experience in applying design thinking methodology to facilitate collaborative innovation.



*Melanie Finger*  
**Queensland University  
of Technology**

**Melanie Finger** is a Senior Lecturer in Transdisciplinary Design and the Academic Lead Engagement for the School of Design, at Queensland University of Technology (QUT). Melanie develops impactful design curricula which has earned her 3 Vice-Chancellors awards, the 2021 QS Wharton Overall Global Education Program award and the 2022 AAUT Program award for Programs that Enhance Learning. Melanie is passionate about enabling positive student achievements and outcomes. She brokers key Industry partnerships and connects academia with industry, creating job opportunities and fostering long-term partnerships.



*Leo Rezayan*  
**Queensland University  
of Technology**

**Leo** is a designer, maker, researcher and academic in the fields of Interactive and Visual Design (IVD) and Human-Computer-Interaction (HCI) with a background in Multimedia Design and Virtual Reality (VR). He is currently the course coordinator at the School of Design at Queensland University of Technology and an Adjunct Professor at the Design School at Taylor's University. His research and teaching interests are in the areas of Tangible Media, Embodied Interaction, Visual Communications; Data Visualisation, Information Design, Physicalisation and Participatory Design. Leo is passionate about integrating research into teaching. His vision is to form design paradigms where the design disciplines drive the changes required to respond to the world's challenges. This vision based on his education, teaching, research, and industry experiences. To achieve this vision Leo likes to promote strengthening students' design culture and professional profiles. This approach encourages students to consider their work beyond the university and seek industry engagement opportunities to increase students' exposure to professional forums. Success in this area can strengthen students' professional profiles and improve the school and university's reputation.



*Mark Yeowell*  
**Language Disorder  
Australia**

**Mark Yeowell** was appointed CEO of Language Disorder Australia in 2020, bringing with him over 25 years' experience of educational leadership within the UK, United Arab Emirates and Australia. He believes strongly that all children and young people have the right to access quality education and support to enable them to achieve all they are capable of. Mark is passionate about building capacity within organisations and developing leadership in others to deliver outstanding education and wider services. He has strong business acumen and extensive experience in leading organisational growth and change. Mark is married with two teenage sons and is also a doctoral candidate at UNSW researching tweens early experiences in smartphone ownership.

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**Albert Lim Song Lian**  
**Nanyang Polytechnic**

**Albert Lim Song Lian** has been working in the tertiary education sector since 1990. He is currently a member of the senior management team at Nanyang Polytechnic, Singapore. Prior to his current role as Director of the School of Design & Media, he was with the School of Interactive & Digital Media with portfolios that include the design, development and management of the Games Solution Centre (@blk71 launchpad); a National Centre established by MDA to facilitate game development in Singapore. His multidisciplinary academic career spans 4 Schools: Engineering, Information Technology, Interactive & Digital Media (IDM) and Design. He specializes in interactive digital media education. In the early years of Singapore's effort in developing manpower for the nascent digital media industry, he was one of the key pioneers involved in the development of the highly successful Diploma in Digital Media Design, Diploma in Digital Entertainment Technology, and Computer Animation Specialist Program. Some of the graduates from these programs are now leaders in the industry. His current interests are in creative start-ups incubation, innovation by design and Futures Thinking.



**Carlos Montana**  
**Dubai Institute of  
Design and Innovation**

**Professor Carlos Montaña PhD** is a founding faculty and chair of research in the Dubai Institute of Design and Innovation DIDI (in collaboration with MIT and Parsons), and an honorary adjunct professor at Queensland University of Technology QUT. He is an academic, design and innovation strategist, advisor for government and industry, jury of international design awards, speaker, and an entrepreneur currently based in the Middle East. An award-winning design and academic leader, he has 30+ years' experience in Colombia, Italy, Japan, Singapore, Australia, and the United Arab Emirates. His transdisciplinary research in design, innovation and entrepreneurship focuses on sustainable development, with expertise in biomimicry and design for health. He was program director of ID in the University of Canberra, Assistant Professor of ID in the National University of Singapore, and Adjunct Assistant Professor in Product Design Engineering in EAFIT University in Colombia. Many of his projects, as well as projects by his students, received international design awards, including Braun Prize, Dupont Imagineering and Red Dot, among others.



**Joseph Kwan**  
**Universal Design  
and Accessibility  
Consultants**

**Joseph Kwan** has more than 40 years of experience in international architectural practice having worked in Australia, United Kingdom, France and now over 30 years in Hong Kong. He is the Founding Director of UDA Consultants Ltd. (Universal Design and Accessibility Consultants) in Hong Kong since 2005. He is the Region IV Director of the UIA Work Programme on "Architecture and the Disabled" since 1999, and was elected a Council Member, Region IV from 2005-2008. He is the inaugural Chairman of ARCASIA Committee on Social Responsibility (2011-2014), and a Founder Member and Chairman of ARCASIA Emergency Architects (AEA) since 2019. He was the Global Chair of Rehabilitation International (RI) - International Commission on Technology and Accessibility (2006-2016) and is the current Vice- President Asia Pacific for RI. He is a Member of the International Steering Committee for TRANSED (International Conference on Mobility and Transport for Elderly and Disabled Persons) since 2001. He is a Recipient of The American Institute of Architects (AIA) Hong Kong Citation, elected Champion of Inclusive Design Award by the Include Global Network, and was awarded the "Medal of Honour" (MH) by the Hong Kong SAR.



**Hamish Robertson**  
**Queensland University  
of Technology**

**Dr. Hamish Robertson** is a health and medical geographer with 25 years' experience in health, ageing and disability work. He conducts research and writes in several areas including health, ageing, disability, patient safety, big data sociology, cultural diversity and cultural heritage. His PhD research was on the geography of Alzheimer's disease and he is interested in spatial science applications in the health, ageing and disability sectors including spatial visualisation as a tool for collaborative research and analysis. Dr Robertson collaborates with colleagues on projects relating to disability, including intellectual disability, dementia, human rights and Aboriginal health. A key focus of his work is combining geographic and spatial science concepts and tools to address "wicked problems" in the social policy domain. This includes collaborating with service providers on identifying where their clients are located, access to services and issues of mobility in the delivery of care in health, ageing and disability markets.