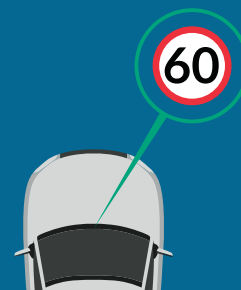
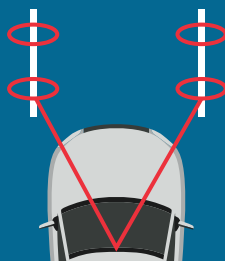
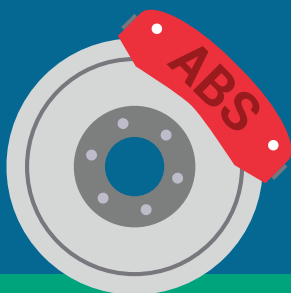


Operator vehicle safety processes and reporting



TOP TIPS

- ▶ Ensure the level of crash protection provided for the occupants is assessed over and above ANCAP crash test rating of 4 or 5 for passenger vehicles
- ▶ Ensure the driver is aware of the safety features and accessories and how to use them

In the event of a crash, there is a **reduced injury rate when vehicles are fitted with the latest safety technology** (e.g. autonomous emergency braking, lane departure warning and intelligent speed activity systems).



Crash investigations may provide valuable data for the development of intervention strategies to **improve safety and prevent similar incidents occurring in the future.**

In the event of a crash, the Operator should:

- ▶ Ensure the driver completes the incident reporting process
- ▶ Provide a detailed incident report and process to the driver (e.g. all information is stored in the glove box of each taxi)
- ▶ Use the information taken from the incident report to inform future safety development

*For further detail about roles and responsibilities and risk management, please refer to the *Road safety manual for the taxi industry*.