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NEWCASTLE
AUSTRALIA

TEAM NEWCASTLE

In a justice system that has the largest criminal court case backlog in the nation, it is pertinent to find a solution that not only keeps defendants out of the courts, but also lowers reoffending rates.

COURT LINK: THE ISSUES

Low referrals

Out of the 139 627 cases finalised in the Magistrates Court during 2018, only 729 were referred to Court Link (ABS, Criminal Courts, 2017-18)

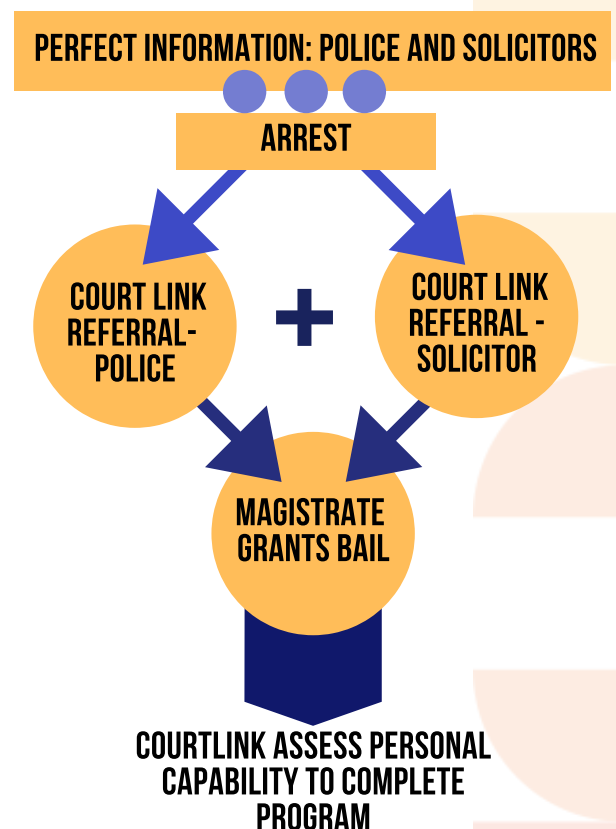
Asymmetric information issues

Court Link is a new program, there is a lack of awareness from all parties resulting in reduced referral rates.

INTERVENTION: STAGE 1 Key Aspects

Our nudge aims to streamline the Court Link referral process through electronic integration and a set criterion. Eligibility is based on arrest report information and personal recommendation.

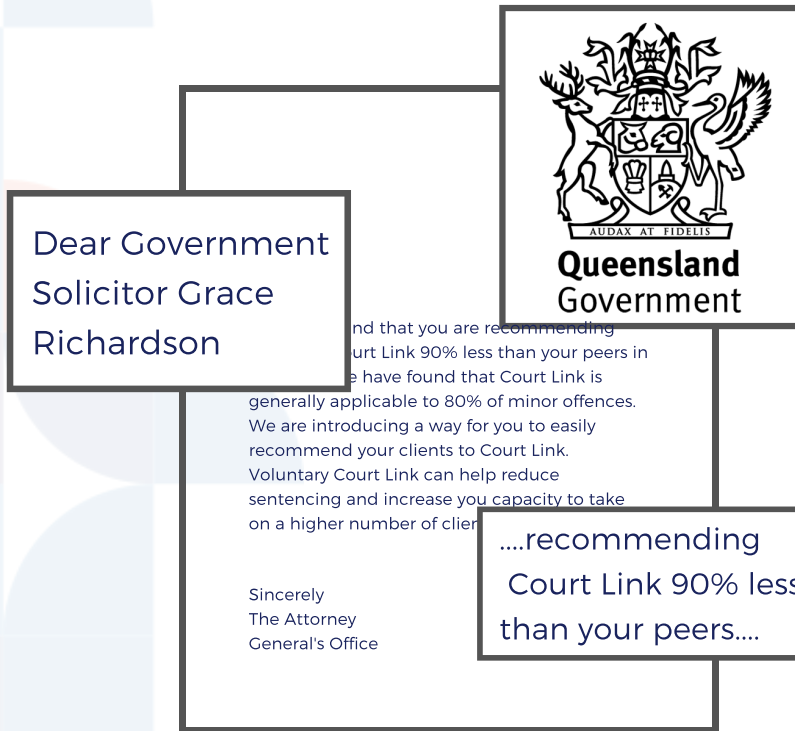
- Digitalisation
- Background
- Check-box
- Auto-identification of suitability





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INTERVENTION: STAGE 2



Stage 2 focuses on reducing asymmetric information. This nudge has a similar notion to that of BETA's 2017 Nudge VS Superbugs report.

Key Behavioural Theories

- Peer-comparison
- Personalisation
- Accountability
- Gain framing

IMPLEMENTATION STRATEGY

